

 *Important! Please Read Back of Form Before Placing Your Order*

**Country Accents®**

2013

615 Dunwoody Road • Williamsport, PA 17701  
Phone (570) 478-4127 • FAX (570) 478-2007

Hours: Monday through Friday, 9–5, Eastern Time

Date of Order: \_\_\_\_\_

Most packages ship USPS. Please use a street address or Post Office Box for shipping. MINIMUM ORDER \$15.00 (not including shipping charges). Blank tin has separate \$10.00 order minimum + \$12.00 for postage/handling. Computing shipping fees: Minimum shipping fee is \$10.00 on tools and patterns. Shipping fees vary according to size and weight of package as well as your location. Please call for assistance in computing shipping cost. If your order exceeds \$80.00, please add a flat rate of 15% for shipping and handling. Orders over \$200.00, call for shipping fee. See reverse side for more detailed ordering information.

(Applies to custom only.)

| Quantity                | Description / Catalog Number | Total |   | Exposed Area |   | Price  |
|-------------------------|------------------------------|-------|---|--------------|---|--------|
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|                         |                              |       |   |              |   |        |
|                         |                              |       |   |              |   |        |
| SUBTOTAL                |                              |       |   |              |   |        |
| Process Fee             |                              |       |   |              |   | \$1.00 |
| Postage/Handling        |                              |       |   |              |   |        |
| Tax (PA residents only) |                              |       |   |              |   |        |
| TOTAL                   |                              |       |   |              |   |        |

Questions about ordering?  
Confused about shipping costs?  
**PLEASE CALL US FOR ASSISTANCE!**



- When ordering pierced panels please indicate finish, rough or smooth side out.
- Personal Check or Money Order; VISA, MasterCard, Discover, American Express (Minimum order \$15.00).

Acct. No. (all digits)  Last 3 digits from back of card: \_\_\_\_\_  
4 digits from back of AMEX: \_\_\_\_\_

Exp. date: \_\_\_\_\_ Signature (required if using credit card): \_\_\_\_\_

- For deliveries in PA please add appropriate sales tax figure **after** shipping charges are computed.
- Please allow 3 to 4 weeks delivery on most Ready Punch™ and custom panels.

PLEASE PRINT CAREFULLY

NAME \_\_\_\_\_  
STREET \_\_\_\_\_  
CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
PHONE (\_\_\_\_\_) \_\_\_\_\_ EMAIL \_\_\_\_\_

**WARNING:** *Please sign the following statement.*  
I am aware that the items ordered have sharp edges and should be handled with extreme caution and kept out of reach of children.

Signature: \_\_\_\_\_

# Please Read This Before Placing Your Order



✎ Use the order form or any sheet of paper. Be sure your order specifies SHIP TO information as well as BY WHOM THE ORDER IS PLACED if information is different.

✎ Select items and specify quantity, sizes (widths and heights of overall and exposed areas), catalog item number, price, metal choice, REF# if a custom order and any other pertinent information.

✎ Please note: All standard size Ready Punch® panels have at least 3/4" allowance for mounting purposes.

## SHIPPING/ HANDLING CHARGES:

✎ All materials over 12 x 14 are subject to an extra charge for special packaging, handling or crating if necessary. Call for pricing.  
*Please note: typical lengths of tin equals \$ amount of dimensional girth weight charge... ie: 24" = \$24 for postage/handling & process fees.*

✎ Large sizes over 15" and large quantities of blank material will be subject to additional shipping charges according to size and weight of packages, (depending on size and quantity).

✎ Dimensional weight/girth for shipping USPS is 130" total size; anything larger must be shipped common carrier (prepaid.)

✎ Shipping to Canada and abroad: Please call, fax, mail or email for shipping/postage rates to your location.

All duties, taxes and/or brokerage fees incurred through customs is the consignees responsibility.

✎ Unfortunately, we do not offer Free Shipping. Discounts may apply over \$200 orders. Call for information.

✎ Don't forget to enclose payment with order.

☎ For orders placed by telephone: We are open M-F 9-5 EST. 570-478-4127

✎ Please fill out order form before calling to facilitate ordering process and to keep for your record.

✎ For Custom orders, you must first request a quote. We do **require** a written verification either by mail, fax or e-mail before work can begin.

✎ All prices listed in catalogs are subject to change without notice.

✎ Minor specifications on all items are subject to change without notice.

✎ As a matter of policy we now hold any order having a balance of \$1.00 or more. To ensure prompt delivery, please compute charges correctly. If in doubt, please call for assistance and we will provide you with accurate information regarding your order.

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Country Accents® has no control over the execution of your project. Therefore, we can not be held responsible for finished product or the spoiling of materials.

## RETURNS:

✎ Please order carefully, as there are no returns on pierced panels or custom pierced tin panels (unless damaged in transit) or tools which have been used.

✎ Standard size blank material may be returned up to 7 days after receipt with pre-approval. This is because Tin is a perishable material (it can rust) and we have no control over the circumstances in which the material is stored.

✎ Undamaged goods – There is a 25% restock fee for any acceptable returned merchandise.

✎ Please call for instructions on a return. You are responsible for cost and insurance on all returns.

✎ Please note – S/H charges and process fee are non-refundable.

## DAMAGE CLAIMS:

**All packages are fully insured.**

✎ **Please open all shipments immediately and report any damage within 24 hours, or the next business day.**

✎ **Make certain you retain the original box and packing materials. Failure to do so may result in refusal of your claim.**

✎ **Please contact us regarding the problem in order to expedite your replacement of the damaged goods.**

**Pierced Tin Designs  
By Country Accents  
615 Dunwoody Rd.  
Williamsport, PA 17701**

**custompunchedtin@gmail.com**

***Our qualified customer service is eager to assist you with your order process!***

***Please call with ANY questions you may have regarding your order.***

***Monday-Friday, 9-5 EST • (570) 478-4127***